# Humana timely filing cheat sheet, 2026

Humana Medicare Advantage. Filing limits, dispute and appeal windows, payer ID and the Lexington PO boxes.

## Deadlines

| SITUATION | DEADLINE | CLOCK STARTS |
|---|---|---|
| New claim, Medicare Advantage | **1 year** unless your agreement or the law says otherwise | Date of service |
| New claim, Humana Healthy Horizons (Medicaid) | **Set by the state** Medicaid manual | Date of service |
| Corrected claim | **Same as a new claim** | Original date of service |
| Claim dispute (payment or denial) | **18 months** | Date you got the original decision notice |
| Appeal, non-participating provider (MA) | **65 calendar days** | Date of the denial notice |
| Dispute of a denied authorization (MA) | **7 calendar days**, or until discharge if later | Notice of the denied authorization |

## Where to send it

ELECTRONIC CLAIMS
**Payer ID 61101 (encounters 61102)**
Availity Essentials or your clearinghouse

PAPER MEDICAL CLAIMS
**Address on the back of the ID card**
Humana's manual lists PO Box 14601, Lexington, KY 40512-4601

PAPER ENCOUNTERS
**PO Box 14605**
**Lexington, KY 40512-4605**

MEDICARE ADVANTAGE APPEALS
**Grievance and Appeal Department**
**PO Box 14165, Lexington, KY 40512-4165**

COMMERCIAL APPEALS
**Grievance and Appeal Department**
**PO Box 14546, Lexington, KY 40512-4546**

CLAIM DISPUTES AND QUESTIONS
**Availity Essentials**
Provider services: 800-448-6262

## Before you send

- [ ] Corrected 837P claims: frequency code **7** in Loop 2300, CLM05-3. For 837I, the third digit of the type of bill is **7**.
- [ ] Check eligibility at every visit. An old Humana commercial card for a 2026 visit usually means the coverage has ended.
- [ ] Non-participating appeals need a signed Waiver of Liability.
- [ ] Work rejections the same day. A rejected claim never reached Humana, and the clock keeps running.

**Sources:** Humana 2026 provider manual for physicians, hospitals and other providers; Humana provider notice on corrected claims (June 2025).
General information, not legal advice. Your provider agreement or state law can change these numbers, and the address on the EOB or ID card always wins.

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